



## Workshop Overview

We make hundreds of personal decisions daily and sometimes without even thinking, simple decisions like what suit to wear, which route to work, lunch, to the more meaningful decisions around career, where to live, schooling etc. Problem solving and decision making are essential skills for business and the right or wrong decisions can have a long-lasting impact. That's why people in a decision-making capacity should be equipped with the right framework, and proven processes to make informed strategic decisions confidently.



## Benefits

By attending this course, you will learn proven techniques for analysing problems that allows accurate decisions to be reached quickly. You will improve your creative thinking and learn to apply both logic and rationality to problems. Additionally, you will understand the way management style impacts decisions.

## Outcomes & Content

- ✓ Establish how you should make a decision
- ✓ Different types of decision-making styles
- ✓ Circles of influence
- ✓ Improved your ability and competence
- ✓ Apply techniques to improve creative thinking
- ✓ Support decision making and problem solving
- ✓ Apply both logic and rationality to problems
- ✓ The power of questioning and listening
- ✓ Creative thinking techniques
- ✓ Brainstorming, Lateral thinking, chunking
- ✓ Six thinking hats
- ✓ Mind-mapping
- ✓ Decision making strategies



## Who should attend ?

This carefully structured, hands-on workshop is ideally suited for managers and team leaders of big teams needing a suite of performance management skills and a structured approach to deal with all levels of performance and lead, manage and encourage their team to achieve.

